

Terms and Conditions

Prices

Prices and terms are subject to change without notice.

Terms

NET 30 DAYS from date of invoice.

Freight

Freight is prepaid on orders of \$1,500 with the exception of oval vitreous china lavatory sinks for which a portion of the total freight (if one or more of these items are part of an order of \$1500 or more) is charged prorated based on shipping weight. When these items are shipped by FedEx or other small parcel carriers, a \$5 special packing fee will be charged in addition to the shipping cost.

Special handling by a common carrier such as residential delivery, tail gate, and/or call in advance, etc. is subject to extra charge. If such service is required, please call for a quote. Orders under \$1,500 are shipped FOB our warehouse, prepaid and charged. Wells reserves the right of shipping products with a carrier of its choice. Wells takes no responsibility for delivery delays due to transportation.

Returns

Returns are not permitted without a Return Goods Authorization Number (RGA#). A 25% restocking fee may be charged for returns. Only current products may be returned in saleable condition in original boxes including protective packaging. Returns shall be shipped back to Wells freight prepaid unless otherwise authorized by Wells.

Labor

Charges for repair, installation or replacement will not be accepted or reimbursed.

Claims

All claims must be made within five days after receipt of shipment.

Damaged Goods

Any claim for damage or loss should be made immediately to the freight carrier. Wells takes no responsibility for the condition of the merchandise after it is picked up by the carrier.

Product Changes

Wells reserves the right to modify, discontinue, and/or re-design any product, catalog, or price list at its sole discretion without liability.